

## CUSTOMER QUALITY POLICY

### QUALITY POLICY:

Alpha Cladding is committed to achieving the very highest levels of service and customer satisfaction through continual improvements in products, systems and training.

#### **We are committed to:**

- ✓ Doing it right the first time, on time, every time;
- ✓ Continually reviewing and upgrading systems and applications;
- ✓ Invest in Human Resources through continual training;
- ✓ Employing the most up to date technology;
- ✓ Open communication through the project team;
- ✓ Working closely with our customers to ensure all requirements are understood and cost effective solutions are provided;
- ✓ Achieving zero defects and perfect delivery;

All employees are required to work to this policy.